

Self-Service Kiosks



NOW OPEN

**RENEW REGISTRATIONS
AND DECALS UNDER 2 MINUTES**



Self-Service Kiosks for Easy, Instant Registration Renewal

We are proud to announce the successful rollout of five self-service kiosks at select Publix locations. In partnership with Intellectual Technology Inc. (ITI), the Florida MV Express kiosks give residents the ability to renew registrations immediately with registrations and decals printed on the spot. Clients with a stop or hold on their registration cannot renew using the self-service kiosks.

Following easy-to-use touch screen prompts, clients can renew their registration in as little as two minutes. On-screen instructions and voice commands in English or Spanish make the kiosks accessible and easy to use. Clients may pay using a credit or debit card. Please note: A convenience fee applies. This fee is collected by the vendor and not retained by the Clay County Tax Collector's Office. A Florida MV Express Kiosk can be found at:

PUBLIX
Village Shopping Center
950 Blanding Blvd.
Orange Park, FL

“These self-service kiosks give us another way to provide clients with exceptional, convenient motor vehicle service. The kiosks work much like an ATM. Clients simply enter their information and get their decal from the machine.”

-Diane Hutchings

Frequently Asked Questions

DROP DOWN BOX

What is Florida MV Express?

Florida MV Express is a self-service kiosk that offers a fast and easy way to renew your vehicle registration. Simply type your **renewal notice PIN** or your **license plate number** and **date of birth of the first registered owner** on the touch-screen. The ATM-like machine will accept your payment and print your registration and license plate decal on the spot!

Who can use the kiosks?

Any Florida resident may use any Florida MV Express kiosk in the state. You'll need to provide a **Registration Renewal Notice PIN** or a **License Plate Number** and the **Date of Birth of the first registered owner** in order to renew a registration.

Please note: if you have a stop or a hold on your registration, you cannot renew your registration using the self-service kiosk.

When can I renew at a kiosk?

You can renew at a kiosk from **90 days before** to your expiration date and up to **8 months after** your expiration date (late fees may apply).

How can I pay?

Credit and debit card payments are accepted.

Please note: A credit card (service) fee and convenience fee applies. This fee is collected by the vendor and not retained by the Clay County Tax Collector's Office.

What types of vehicle registrations can be renewed at a kiosk?

- Vehicle registrations that don't require a new license plate to be issued
- Vehicle registrations that don't have insurance, driver license, or toll suspensions
- Vehicle registrations that do not require a Florida Certificate of Insurance or IRS Heavy Vehicle Use Tax "2290"

The following are NOT eligible to be renewed at a kiosk:

- Autonomous vehicles
- Boats
- Government vehicles
- IRP Registrations
- Mobile homes
- National Guard license plates
- Personalized plates

Parking permit or placards

How does the kiosk work?

Simply type your **Renewal Notice PIN** OR your **License Plate Number** and **Date of Birth of the first registered owner** on the touch-screen.

Follow the instructions to review your vehicle record, and pay fees with credit or debit card. The machine will print your receipt, registration, and decal on the spot. Just grab your documents and go!

What if I need to provide proof of auto insurance?

You will not be able to renew at the kiosk if you need to show proof of auto insurance.

Can I renew my registration if I need to change my mailing address?

No, you'll need to make a reservation to come into our office.